



Automatic Fire Alarm System Services Agreement

Rates Schedule

Issued under *Automatic Fire Alarm System Services Agreement*

Field Operations Division

- (1) Fire and Rescue NSW (FRNSW) will levy the fees and charges set out in the following table on each AFASP, and each AFASP must pay to FRNSW such charges in accordance with the Agreement:
- (2) The fees and charges are listed alphabetically.
- (3) The fees and charges indicated do not include GST.
- (4) GST is not applicable to False Alarm Charges
- (5) The billing period will be by calendar month, invoiced on the first working day of the month.
- (6) The AFASP must pay the fees and charges to FRNSW within the time limits specified below:
 - all fees and charges (except False Alarm Charges): within 21 days of the FRNSW invoice date;
 - False Alarm Charges: within 60 days of the end of the month of the FRNSW invoice date.
- (7) The fee and charge amounts will commence on 1 February 2026.

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
Alarm Installation Monitoring Fee – Connection – First	Fee for connection of first Alarm Installation at a Protected Premises.	Per Event	\$280	As required	1 st of month	Arrears	<p>The fee is incurred on the date of acceptance by FRNSW of a <i>New AFA Request</i>.</p> <p>Connection of Alarm Installations includes new connections and reinstated connections after cessation of monitoring.</p> <p>The billing advice will notify the AFASP of Alarm Installations which have been connected and ceased since the 1st day of the previous month.</p>
Alarm Installation Monitoring Fee – Connection – Second and Subsequent	Fee for connection of second and subsequent Alarm Installations at a Protected Premises.	Per Event	\$140 Each	As required	1 st of month	Arrears	

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
Alarm Installation Monitoring Fee – Ongoing – First	Fee for monitoring of first Alarm Installation at a Protected Premises.	Ongoing	\$62.50 (non-pro-rata)	1 month	1 st of month	Arrears	<p>The fee is incurred on the date of acceptance by FRNSW of a <i>New AFA Request</i>.</p> <p>Where monitoring of an Alarm Installation has been transferred from one AFASP to another during a calendar month, FRNSW will not refund the AFA Monitoring Fee to the relinquishing AFASP nor will it charge the acquiring AFASP for coverage for a fraction of the calendar month.</p>
Alarm Installation Monitoring Fee – Ongoing – Second and Subsequent	Fee for monitoring of second and subsequent Alarm Installations at a Protected Premises.	Ongoing	\$31.25 each (non-pro-rata)	1 month	1 st of month	Arrears	<p>The fee ceases at the end of the calendar month in which the removal of the Alarm Installation occurred from the FRNSW AFA System following acceptance by FRNSW of a <i>Cessation Request</i>.</p>

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
Alarm Installation Monitoring Fee – Transfer – First	Fee for the first Alarm Installation to be transferred between AFASPs as indicated on a <i>Transfer AFA Request</i> for a Protected Premises.	Per Event	\$140	As required	1 st of month	Arrears	The fee is incurred by the acquiring AFASP on the date of acceptance by FRNSW of one or more <i>Transfer AFA Requests</i> . The billing advice will notify the AFASP of Alarm Installations which have been transferred in the month since the 1 st day of the previous month.
Alarm Installation Monitoring Fee – Transfer – Second and Subsequent	Fee for the second and subsequent Alarm Installations to be transferred between AFASPs as indicated on one or more <i>Transfer AFA Requests</i> for a Protected Premises.	Per Event	\$70	As required	1 st of month	Arrears	
Application Fee	Fee for application for initial connection of applicant AFASP to the FRNSW AFA System.	Initial	\$64,253	N/A	N/A	Advance	The fee is paid on application.

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
False Alarm Charge – General	Fine for each AFA false alarm that result in FRNSW attendance. General AFA false alarms are classified according to codes (known as '700' or 'AFA stop' codes) by attending FRNSW officers at the end of incidents.	Per Event	\$1,656	As required	1 st of month	Arrears	See <i>Guideline No. 4: Application to Waive AFA False Alarm Charges (AFA-G-04)</i> .
False Alarm Charge – Incorrect Alarm Type – Alarm Message Incorrectly in Domestic Alarm Format	Fine for each AFA false alarm that result in FRNSW attendance. The acceptance of an Alarm Message in Domestic Alarm Format as defined the <i>Fire and Rescue NSW System Specification AFA/ESCAD IP Communication System Interface Specification (AFA-S-01, AFA-S-02, AFA-S-03)</i> , when on attendance FRNSW discovers that the Alarm Installation is not a Domestic Alarm.	Per Event	\$1,656	As required	1 st of month	Arrears	See <i>Guideline No. 4: Application to Waive AFA False Alarm Charges (AFA-G-04)</i> .

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
False Alarm Charge – Incorrect Alarm Type – Alarm Message in Incorrect Alarm Type Field	Fine for each AFA false alarm that result in FRNSW attendance. The Alarm Type field of an Alarm Message is discovered by FRNSW to be incorrect as indicated by the Fire Indicator Panel.	Per Event	\$1,656	As required	1 st of month	Arrears	See <i>Guideline No. 4: Application to Waive AFA False Alarm Charges (AFA-G-04)</i> .
False Alarm Charge – Network False Alarm – Alarm Message Indicates Wrong Premises Address	Fine for each AFA false alarm that result in FRNSW attendance. The information supplied in the Address Text field of the Alarm Message does not correspond with the information supplied in an official FRNSW application, and this discrepancy is sufficiently serious in the opinion of the Commissioner to warrant FRNSW attendance at both locations.	Per Event	\$1,656	As required	1 st of month	Arrears	See <i>Guideline No. 4: Application to Waive AFA False Alarm Charges (AFA-G-04)</i> .

Fee or Charge	Description	Initial, Ongoing, or Per Event	Amount	Billing Period	Billing Period Start Date	Timing	Comments
Maintenance Fee – First Year	Fee for ongoing maintenance of the new AFASP's FRNSW AFA/ESCAD database and communication system interface in first year of operation.	Initial	\$57,056	12 months	1 st of month	Advance	The fee is incurred on the date that FRNSW advises the new AFASP of the success of its application for connection.
Maintenance Fee – Second and Subsequent Years	Fee for ongoing maintenance of the existing AFASP's FRNSW AFA/ESCAD database and communication system interface in second and subsequent years of operation.	Ongoing	\$14,264	3 months	1 st of month	Advance	
Testing Fee – Additional Service Fee	Fee for provision of additional testing data by prior agreement.	Per Event	\$92.50 per hour + expenses	As required	1 st of month	Arrears	See <i>Instruction No. 3: AFASP IP Communication System Interface Testing (AFA-I-03)</i> .
Testing Fee – Retesting Fee	Fee for third and subsequent tests in the event of successive test failures within a test series of an applicant (new) or existing AFASP's FRNSW AFA/ESCAD communication system interface.	Per Event	\$1,708.50	As required	1 st of month	Arrears	See <i>Instruction No. 3: AFASP IP Communication System Interface Testing (AFA-I-03)</i> .