

Using MFA once set up - Okta Verify Phone App

Option 1- Okta Verify Phone App – Push Notification

After you have completed the initial MFA setup process with the Okta Verify Phone App, please follow the below instructions for all future subsequent logins.

1. When you login to an MFA activated application, you will be redirected to a login screen. Enter your workforce ID and password and click **Sign In**:

Note: We recommend completing the following sign-up steps on a PC.



Sign In

Username

Password

Fire and Rescue network login password

☐ Keep me signed in

Sign in

[Forgot password?](#)

[Unlock account?](#)

[Help](#)

First sign in screen

You will then be presented with the below screen on your Pc.

Verify it's you with a security method

@ ABC123456

Select from the following options

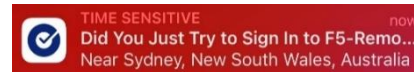
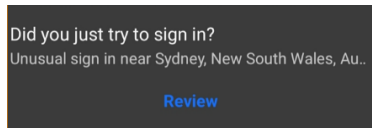
	Enter a code Okta Verify	Select
	Get a push notification Okta Verify	Select
	Phone +61 XXX XXX	Select
	YubiKey Authenticator	Select

[Back to sign in](#)

2. Click **"Get a push notification"**

*Optionally, you can also select the **Send push automatically** check box for future notifications to pop up automatically on your device.*

3. Check your mobile device for a push notification from Okta Verify. Please note that the notification will expire after five minutes if not accepted or rejected.



4. Accept the notification to open Okta Verify, then tap **Yes, It's Me** to confirm that you are the one attempting to sign in.



5. After tapping **Yes, It's me** you will be automatically redirected to your account sign in. You have successfully completed the sign-in process and should now be able to access your application.

Option 2- Okta Verify Phone App – Enter a Code

After you have completed the initial MFA setup process with the Okta Verify Phone App, please follow the below instructions for all future subsequent logins.

1. When you login to an MFA activated application, you will be redirected to a login screen. Enter your FRNSW email and password and click **Sign In**:

Note: We recommend completing the following sign-up steps on a PC.



Sign In

Username

ABC123456

Password

Fire and Rescue network login password

☐ Keep me signed in

Sign in

[Forgot password?](#)

[Unlock account?](#)

[Help](#)

First sign in screen

You will then be presented with the below screen

2. Click **Enter a code**

Verify it's you with a security method
ABC123456

Select from the following options

 Enter a code Okta Verify	Select
 Get a push notification Okta Verify	Select
 Phone +61 XXX XXX	Select
 YubiKey Authenticator	Select

[Back to sign in](#)

3. Open the Okta Verify App on your mobile phone



4. Enter the code displayed in the app and click **Verify**



Enter a code
ABC123456

Enter code from Okta Verify app

940941

Verify

[Verify with something else](#)
[Back to sign in](#)

identity.fire.nsw.gov.au
ABC123456

940 941

Launch Dashboard

5. You have successfully completed the sign-in process and should now be able to access your application.